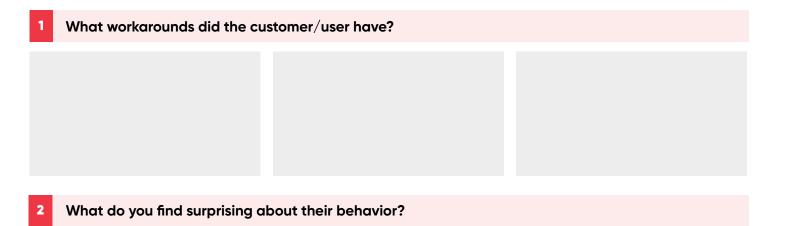
Observation Tracker

About this tool:

The "Observation tracker" tools is designed to help you during the observation phase of empathy.

Use the example questions in the tool to capture the customer/ users surroundings and understand what their relationships with it is.



3 What did their surroundings look like? How did the user/customer organize their environment?

4 How was the user/customer influenced by the different spaces? How did they interact with them?



